AN-NUSUK TOURS
FOOTSTEPS OF FAITH

nusuk
Quick Guide

AN-NUSUK CLIENT RESOURCES
DOC-002

01 SETTING UP NUSUK

DOWNLOAD
Install the official Nusuk app.
Google Play
App Store

→

CREATE ACCOUNT
Create your account after receiving your Saudi visa.

→

ENTER DETAILS
Use your passport, visa and personal details.

→

VERIFY
Complete mobile / email verification.

→

SAVE YOUR PASSWORD
Keep your login details safe - you'll need them again.

Used Nusuk before?
Use your existing account.

No Saudi SIM?
Use your international number.

Family travelling?
Each traveller must first have their own Nusuk profile before added as a companion.

02 VISITING AL-RAWDAH AL-SHARIFAH

Rawdah is the priority: valid permit required, and slots are limited.

Do not rely solely on last-minute availability.

REGULAR TRACK • BOOK IN ADVANCE

- Book your Rawdah appointment through Nusuk.
- Choose an available date and time.
- Appointments are subject to availability.
- The 365-day rule applies to this route.

Best used when planning ahead of your stay in Madinah.

INSTANT TRACK

- Be within the vicinity of Masjid an-Nabawi.
- Available slots may appear for selection.
- Select slot and be ready to attend within 2 hours.
- The 365-day rule ***does not*** apply to this route.

Useful when close to Masjid an-Nabawi and slots become available.

OPEN NUSUK → SELECT RAWDAH → CHOOSE DATE & TIME → RECONFIRM 24 - 48 HRS BEFORE → SAVE PERMIT → PRESENT QR AT ENTRY
Check your date carefully, arrive on time, and keep your permit accessible on your phone.

03 UMRAH PERMIT & COMPLETION CERTIFICATE

UMRAH PERMIT
Nusuk App → Umrah → Issue Umrah Permit → Select Date & Time → Issue.

UMRAH COMPLETION CERTIFICATE
After completing Umrah, a completion certificate can be processed through Nusuk.

Information guide for clients • Based on official Nusuk / Ministry guidance • Platform details may change over time.

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